

FAQS

Do I need to be seen?

If you have persistent, non-emergency symptoms after being exposed to fuel-contaminated water, please contact the TRICARE Nurse Advice Line at **800-874-2273**, select **Option 1** to speak with a nurse, and request an appointment at the Red Hill Clinic.

What are the symptoms of petroleum exposure?

Symptoms may include, but are not limited to, skin rashes, headaches or dizziness, runny nose, sore throat, vomiting, stomach aches, or changes in bowel habits.

Which symptoms should be treated in the Emergency Department?

Continued skin irritation, confusion, disorientation, behavior changes, severe nausea and vomiting, difficulty breathing, or other serious symptoms.

Are there tests you can run to confirm if I have been exposed to the fuel-contaminated water?

Unfortunately, no. There are no medical tests that can determine if you have been exposed recently, or in the past, to petroleum as a result of the Red Hill fuel spill.

WHAT IS THE RED HILL CLINIC?

The Red Hill Clinic is a dedicated clinic that exclusively provides care for DEERS enrolled patients who were exposed to contaminated water during the Red Hill fuel spill between November 20, 2021 and March 18, 2022.

The goal of the Red Hill Clinic is to provide quick and easy access to Primary Care Managers, Behavioral Health technicians, and expedited referrals to specialty care providers, such as Dermatology, Gastroenterology, Neurology, and other specialties as needed.

Patients who were not exposed to contaminated water during this period should schedule appointments with their Primary Care Provider to address non-emergency symptoms.

MAKING AN APPOINTMENT AT THE RED HILL CLINIC



1-800-874-2273



**1253 Makalapa Rd.
Honolulu, HI 96817**

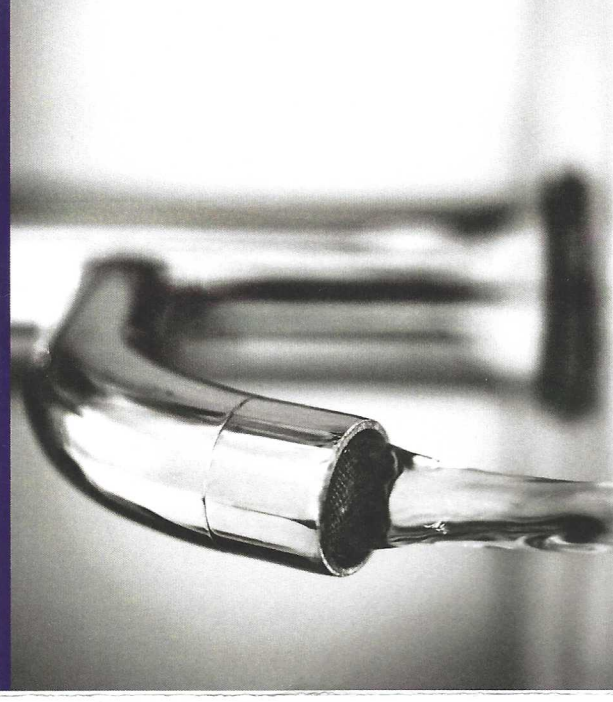
Walk-in services are not available at the Red Hill Clinic. To schedule an

appointment, call the TRICARE Nurse Advice Line at **800-874-2273**, select

Option 1 to speak with a nurse, and ask for an appointment at the Red Hill Clinic.

Please arrive 15 minutes prior to your appointment time.

THE RED HILL CLINIC



Medical Information for Petroleum Exposure following the Red Hill fuel spill

The information in this pamphlet is intended as guidance and is not a substitute or replacement for the advice of a licensed healthcare provider.

